September 19, 2024











Our Work Together

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What the 8-Part Series Delivers

By participating in this series of 8, 30-minute sessions, you will:

- Assess your strengths and your organization's strengths and build on those;
 - Lead change through small tests over time,
 - Cultivate a positive work culture, and
 - Ultimately, grow and retain your Careforce (Porter, 2022)

Porter, L. (2022, April 15). We need a careforce, not just a workforce. McKnight's Long-Term Care News. https://www.mcknights.com/blogs/guest-columns/we-need-a-careforce-not-just-a-workforce

Session 7

Strengthening Your Approach to Leading Change









But first... a brief Session 6 Recap!

Leading with Compassion....even (especially) when Times are Tough
In this session, we ...



Defined compassion as action-oriented;



Appreciated the role of compassion in healthcare spaces;



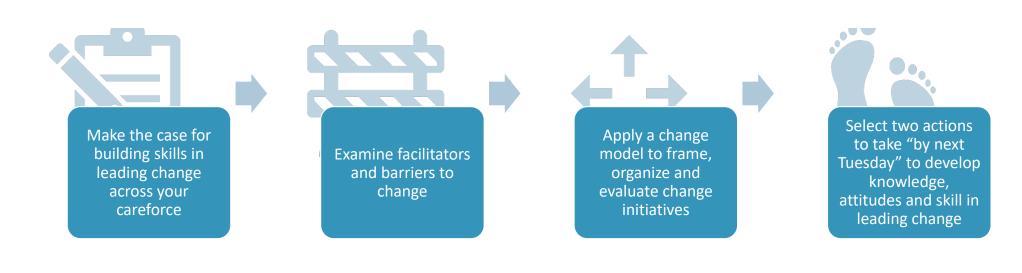
Adopted at least one approach to self-compassion;



Adopted a method to build compassion in your work setting.

On Deck for Today

Strengthening Your Approach to *Leading Change In this session we will...*



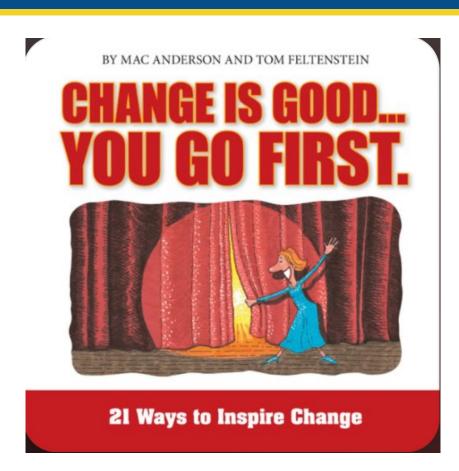






Chat in....

What do you see as the most important skill in leading and sustaining change?



Anderson, M., & Feltenstein, T. (2007). Change is Good. . . You Go First. https://www.amazon.com/Change-Good-You-Go-First/dp/149267950X

Resistance to change is predictable...?

Why do we resist change?

- Loss of control/fear
- Loss of face
- Concerns on competence
- More work
- Sometimes the threat is real

- Safety, vision, clarity and simplicity
- Understand who has vested interest
- Over plan and support
- Acknowledge, plan for, reward, recognize
- Be honest about the threat

Putting it all together

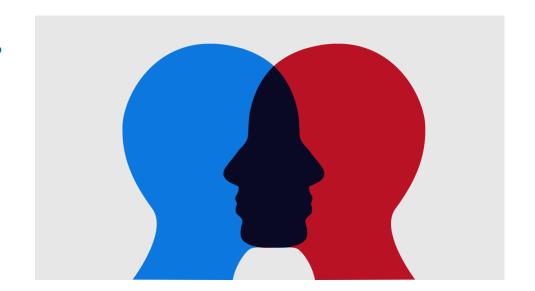


- ✓ Create a sense of urgency
- √ Form a powerful coalition
- ✓ Create a vision for change
- ✓ Communicate the vision
- ✓ Remove obstacles
- ✓ Create short-term wins
- ✓ Build on the change
- ✓ Anchor the change in your culture

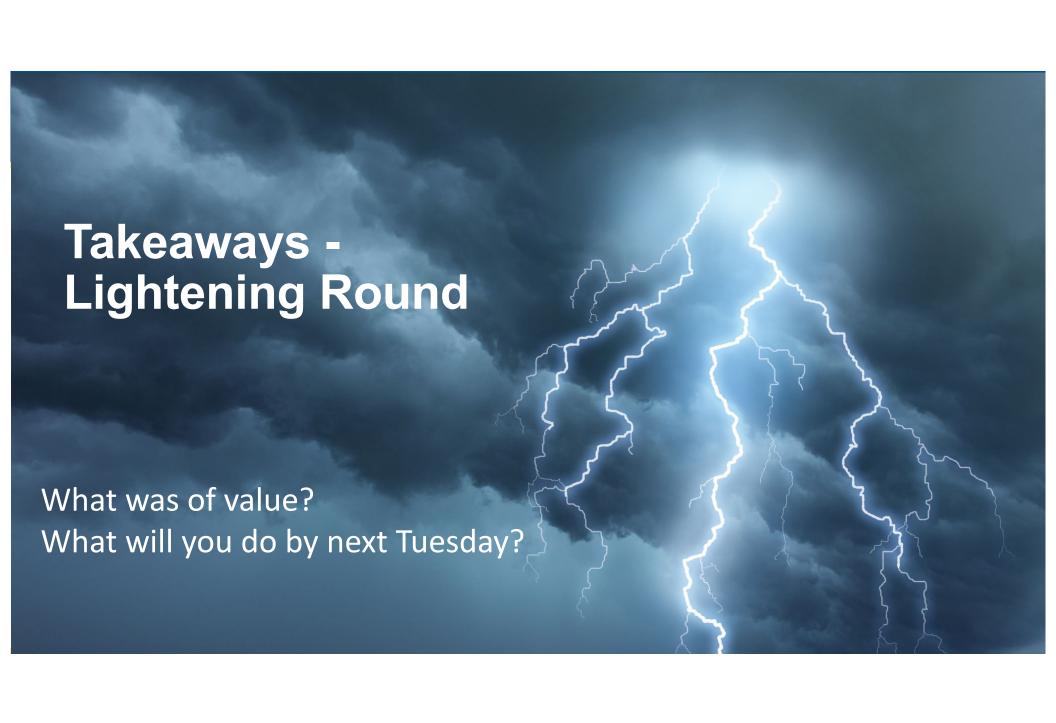
Kotter, J. P. (2011). *Leading change*. https://doi.org/10.15358/9783800646159 *MindTools* | *Home*. (n.d.). https://www.mindtools.com/a8nu5v5/kotters-8-step-change-model

"Everything looks like a failure in the middle."

- Tune into the environment.
- Check the vision.
- Test support.
- Examine progress.
- Search for synergies.



Kanter, R. M. (2014, July 23). Change is hardest in the middle. Harvard Business Review. https://hbr.org/2009/08/change-is-hardest-in-the-middle.



Check out the Archives!

Find the Recordings of *More of a Good Thing* and *Leading* with *Purpose* (this series) ... Along with Other Resources

https://paltmed.org/goodthing



Home / More of a Good Thing





MEMBERSHIP ✓ EDUCATION ✓ PALTC PROFESSION ✓ RESOURCES ✓ ADVOCACY ✓ PUBLICATIONS ✓ ABOUT ✓

A Framework to Grow and Strengthen the PALTC Careforce

More of a Good Thing expands upon the already successful, evidence-based 4Ms Framework of the Age-Friendly Health System to address the needs and well-being of staff. In 2022, PALTmed convened a series of six virtual roundtable discussions guided by the themes of the 4Ms for Staff: What Matters (facility culture and respect), Medication (health promotion and workplace safety), Mentation (mental health and emotional wellbeing of staff), Mobility (opportunities for personal growth, ongoing education, and career advancement).

With generous funding support from the Jewish Healthcare Foundation and The John A. Hartford Foundation, PALTmed is building upon its previous work with new sessions that highlight how nursing home leadership can positively impact facility culture and develop effective policies to help grow and strengthen the PALTC Careforce from within.

Leading with Purpose: 8 Strategies for Engaging Your

GENEROUSLY SUPPORTED BY





Save the Dates

More of a Good Thing Monthly Roundtable Discussions Thursday, October 10, 2024 4:00-4:45 PM Eastern Fee: Free

REGISTER NOW

Our Last Session in this Series! October 17th at 4:30 PM EDT

Age-Friendly Health Systems is a Careforce Strategy!

With a Special Guest!

<u>Taylor McMahon, RN CNDLTC</u>, Director of Nursing at Presbyterian Senior Care, Pittsburg, PA will share a case study of AFHS and its impact on the team.









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 Where Do Models for Change Management, Improvement and Implementation Meet? A
 Systematic Review of the Applications of Change Management Models in Healthcare. *Journal of healthcare leadership*, 13, 85–108. https://doi.org/10.2147/JHL.S289176
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